KNOWLEDGE CHECK / TEST

1. A work-related event in which an injury or ill-health (regardless of severity) or fatality occurred, or could have occurred?
   a. Root Cause
   b. Incident
   c. Close Call
   d. Event

2. The underlying reasons why unsafe conditions exist or if a procedure or safety rule was not followed in a workplace?
   a. Close Call
   b. Event
   c. Root Cause
   d. Incident

3. An incident that could have caused serious injury or illness but did not; also called a "near miss"?
   a. Incident
   b. Event
   c. Root Cause
   d. Close Call

4. The type of obvious financial costs related to the company if an employee is injured from a hazard that was not eliminated?
   a. Total Investment
   b. Return on Investment
   c. Direct Cost
   d. Indirect Cost

5. The Financial gain for a company due to them addressing and eliminating hazards by taking corrective actions?
   a. Direct Cost
   b. Total Investment
   c. Return on Investment
   d. Indirect Cost

6. A systems approach to incident investigation:
   a. Focuses on the immediate causes of the incident
   b. Increases the total cost of the incident
   c. Helps increase number of incidents
   d. Helps prevent injuries and illnesses

7. Which one of the following is the step in the four-step systems approach process where the majority of the facts of the scene and what happened during the incident are gathered?
   a. Step 1: Preserve/document the scene
   b. Step 2: Collect information
   c. Step 3: Determine root causes
   d. Step 4: Implement corrective actions

8. Which one of the following is the step in the four-step systems approach process where the incident has just occurred and the scene needs to be secured?
   a. Step 1: Preserve/document the scene
   b. Step 2: Collect information
   c. Step 3: Determine root causes
   d. Step 4: Implement corrective actions

9. Which one of the following is the step in the four-step systems approach process where effective safety controls are put into place?
   a. Step 1: Preserve/document the scene
   b. Step 2: Collect information
   c. Step 3: Determine root causes
   d. Step 4: Implement corrective actions

10. Which one of the following is the step in the four-step systems approach process where the facts have been gathered and the underlying program weaknesses are to be determined?
    a. Step 1: Preserve/document the scene
    b. Step 2: Collect information
    c. Step 3: Determine root causes
    d. Step 4: Implement corrective actions