



WORKPLACE VIOLENCE

Best Practices for Prevention
and Resilience

September 25, 2018

Pre-conference course at the 2018 Washington State Governor's Industrial Safety and Health Conference

Instructor Bios

Dr. Jane Lipscomb retired as Professor, University of Maryland Schools of Nursing and Medicine and Director of the Center for Community Based Engagement and Learning (CCBEL) in June 2017. During her 40 year career, she conducted research into the prevention of occupational injuries and illness, with a focus on the health care and social service workplace. Over the past 25 years, her research focused on participation interventions directed at workplace violence prevention. Dr. Lipscomb is currently Principal at Prevention at Work, LLC. In this capacity, she provides expert testimony in federal OSHA enforcement cases involving the hazard of workplace violence. She also serves as co-chair of the Maryland Nurses Association's subcommittee on workplace violence. Prior to joining the faculty, Dr. Lipscomb spent three years as a senior scientist in the Office of the Director of the National Institute for Occupational Safety and Health (NIOSH) and five years at the University of California, at San Francisco (UCSF) School of Nursing, as Assistant Professor and Director of the graduate program in Occupational Health Nursing. Dr. Lipscomb received her BSN from Boston College, her MS in occupational health from Boston University/Harvard School of Public Health and PhD in Epidemiology from the University of California, Berkeley. Dr. Lipscomb is the recipient of the University Of Maryland's 2008 Founders Day Research Lecturer Award. She was inducted into the Collegium Ramazzini in 2013.

Dr. Elizabeth Rosenman is an Assistant Professor in the Department of Emergency Medicine at the University of Washington, where she is the Director of Simulation. She uses simulation to train teamwork and communication skills to students and licensed provider, including a curriculum for training conflict management and de-escalation skills to Emergency Medicine residents. Her research efforts focus on teamwork and team performance in Emergency Medicine teams. She is a co-investigator on grants funded by the Agency for Healthcare Research and Quality and the Department of Defense.



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Dr. Nanette L. Yragui, Occupational Health Research Psychologist at the SHARP Program in the Washington State Department of Labor & Industries, conducts research on physical and psychological aggression, leader support and positive interpersonal relationships in the workplace. She employs organizational research methods and a participatory action research approach to develop interventions. She has completed a NIOSH-funded project in hospitals to produce an intervention targeting supervisor support for team prevention of patient aggression, coworker incivility and work-nonwork conflict.

Kate Durand is an Industrial Hygienist with twenty years of experience in university, government, non-profit, and private settings from Rhode Island to Alaska to Nigeria. Her work has included a variety of research, training, consulting, and program management. For the last five years, she has been at Laguna Honda Hospital in San Francisco with responsibilities including the administration of employee health and safety programs as well as emergency preparedness and response operations.

Lynda Enos, RN, BSN, MS, COHN-S, CPE is an occupational health nurse and certified professional ergonomist with over 25 years of work and consulting experience in industrial and health care ergonomics. She holds an undergraduate degree in nursing and a graduate degree in human factors from the University of Idaho. Ms. Enos is a certified occupational health nurse (COHN-S) and certified professional ergonomist (CPE).

Ms. Enos has provided comprehensive ergonomics and safety consulting services to over 200 companies including 40 health care facilities, manufacturing, semiconductor, wood products, and services sector facilities nationwide.

Prior to working in occupational ergonomics, Ms. Enos worked as a nurse midwife, staff nurse in NICU, home health care, med-surg, and nursing homes in the UK and as a staff nurse in neuro, and rehab and as an operations manager for 5 outpatient clinics in the US.

Ms. Enos recently completed a 2-year project for the Oregon Association for Hospitals and Health Systems (OAHHS) that included providing assistance to 5



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hospitals in Oregon to review their existing workplace violence prevention (WPV) programs, and develop comprehensive program plans to address WPV perpetrated by patients and families toward health care staff.

Assistance included completion of a comprehensive gap assessment, analysis of worker injury data and conducting staff surveys. Using lessons learned from this project and an extensive review of violence prevention literature, Ms. Enos developed a comprehensive toolkit for prevention violence in Healthcare which is available at <https://www.oahhs.org/safety>

In 2014, Ms. Enos received the Ergonomics Professional of the Year Award from the Puget Sound Human Factors and Ergonomics society.

She is also the recipient of the 2017 Advocacy Award for Safe Patient Handling awarded by the Tampa VA Research and Education Foundation and the Association of Safe Patient Handling Professionals.

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Dr. Nicole Errett is a Lecturer at the University of Washington School of Public Health. Her research interests and expertise are in the use of public policy to enhance health outcomes during and after disaster. Her commitment to community-relevant, translatable research is grounded in nearly a decade of practical experience in public health and healthcare emergency preparedness and management. She holds a PhD in Health and Public Policy and an MSPH in Health Policy from the Johns Hopkins University. She completed post-doctoral training in coastal community resilience at the University of British Columbia.

Philip T. McCabe CSW, CAS, CDVC, DRCC is a Certified Social Worker, Nationally Certified Addiction Specialist in the areas of Compulsive Gambling, Sexual Addiction, Alcoholism, Tobacco, and Other Drugs. A Certified Domestic Violence Counselor and Disaster Response Crisis Counselor. He is a Health Educator for Rutgers School Of Public Health and an adjunct instructor for Rutgers School of Nursing.