



# WORKPLACE VIOLENCE

## Best Practices for Prevention and Resilience

September 25, 2018

Pre-conference course at the 2018 Washington State Governor's Industrial Safety and Health Conference

### COURSE DESCRIPTION

Estimates indicate that professionals working in healthcare and social assistance services experience workplace violence-related injuries resulting in days away from work at a rate four times higher than that of other private sector workers.<sup>1</sup>

This course will cover an overview of the risk factors associated with workplace violence, new research on the psychosocial impact to workers, strategies for building resilience and the effectiveness of interventions used to date to prevent such violence. Participants will be able to demonstrate an ability to identify the risk factors associated with workplace violence, obtain support through employer/ supervisor resources and build their own resilience with stress reducing and coping strategies.



**21%**  
**of Registered Nurses  
and Nursing Students  
reported being physically  
assaulted** during a 12-month  
period in a 2014 survey.<sup>1</sup>

**75%** of all workplace  
assaults occurred in health  
care settings between  
2011-2013.<sup>1</sup>

### COURSE INFORMATION

September 25, 2018

8:30am – 5:00pm

Spokane Convention Center

334 W Spokane Falls Blvd,  
Spokane, WA 99201

### REGISTRATION

Registration Price: \$135

To register for this course,  
please visit [gishab.org](http://gishab.org)

Course registration is must be  
processed through the WA  
Governor's Industrial Safety and  
Health Conference website.

For registration questions,  
please contact [info@gishab.org](mailto:info@gishab.org)  
or 888-451-2004.



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NORTHWEST CENTER FOR OCCUPATIONAL HEALTH AND SAFETY

DEPARTMENT OF ENVIRONMENTAL AND OCCUPATIONAL HEALTH SCIENCES

University of Washington School of Public Health



## FEATURED SPEAKERS



**Philip McCabe, CSW, CAS, CDVC, DRCC**  
Rutgers University School of Public Health, Center for Public Health Workforce Development, New York/ New Jersey Education and Research Center



**Nicole Errett, PhD**  
Lecturer, Department of Environmental and Occupational Health Sciences (DEOHS)  
Adjunct Lecturer, Department of Health Services University of Washington, School of Public Health



**Jane Lipscomb, PhD**  
Principal at Prevention at Work LLC and Retired as Professor, University of Maryland Schools of Nursing and Medicine



**Elizabeth Rosenman, MD**  
Assistant Professor and Director of Simulation, Department of Emergency Medicine, University of Washington Harborview Medical Center



**Nanette Yragui, PhD**  
Occupational Health Research Psychologist, Safety and Health Assessment and Research for Prevention (SHARP), Washington State Department of Labor & Industries



**Kate Durand, CIH, CSP**  
Director of Laguna Honda Hospital's Department of Workplace Safety and Emergency Management

*Most studies have shown that after an episode of workplace violence, there are increased rates of missed workdays, burnout and job dissatisfaction along with decreased productivity and overall feelings of safety among staff members.<sup>3</sup>*

### CONTACT US

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## WHO SHOULD ATTEND

This course is intended for those working in social assistance services, psychiatric facilities, hospital emergency departments, community mental health clinics, treatment clinics for substance abuse disorders, pharmacies, community-care facilities, residential facilities, home health care, long-term care facilities, and those working in maintenance or security roles in a health care facility.

## WHAT IS WORKPLACE VIOLENCE?

Incidents of workplace violence have more than tripled since the 1970's. Many factors have contributed to this increase including restructuring of work organizations, work environment characteristics, lack of training, and increase access to guns, illegal drugs and other risk factors. Trends in Washington state show that key barriers to violence prevention are insufficient staffing, inadequate violence prevention training, and sporadic management attention to the issue.<sup>2</sup>

*This course is offered in collaboration with Rutgers University Center for Public Health Workforce Development and New York / New Jersey Education and Research Center*



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& OCCUPATIONAL HEALTH SCIENCES

UNIVERSITY of WASHINGTON  
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1. OSHA. Guidelines for preventing workplace violence for healthcare and social service workers (OSHA, 3148-04R). Washington, DC: OSHA, 2015.  
2. Foley, M. Rauser, E. Workplace Violence and Aggression, Part 1. Work, vol. 42, no. 1, pp. 67-81, 2012.  
3. Phillips, J. Workplace Violence against Health Care Workers in the United States. New England Journal of Medicine, 374(17):1661-1669, 2016.